



RASHMIRANJAN PANDA

F & B EXECUTIVE

PROFILE

Dedicated and hardworking F&B Executive with extensive experience in restaurant operations and customer service. Proven ability to manage staff, resolve complaints, and ensure compliance with food safety policies while maintaining high standards of hygiene and guest satisfaction.

WORK EXPERIENCES

F&B Executive

Jun 2025 - Present

PRAVASA HOTELS

- Managed daily restaurant operations, ensured excellent guest service, coordinated staff, handled billing and inventory, maintained hygiene standards, resolved complaints, supported sales growth, and ensured compliance with food safety policies.

Senior Captain

Nov 2022 - Sep 2023

REGENTA CENTRAL HERALD

- Coached team members on food safety and sanitation processes, customer service, menu education, and up-selling techniques to drive revenue.

Senior Captain

Jun 2017 - Oct 2022

TATVA

- Promoted high customer satisfaction by resolving problems with knowledgeable and friendly service.

Captain

Apr 2016 - Apr 2017

THE SERAI RESORT

- Maintained detailed inventory of bar supplies and stocked work areas. Increased revenue by promoting additional products and assisting with beverage menu.

Trainee Captain

Apr 2015 - Apr 2016

FORTUNE SELECT GRAND RIDGE

- Maintained detailed inventory of bar supplies and stocked work areas. Resolved escalated customer complaints to maximize satisfaction and loyalty.

Trainee Captain

Apr 2015 - Apr 2016

HOTEL KALA SAGAR

- Handled guest complaints and promoted positive dining experience for restaurant customers by maintaining pleasant attitude in situations.

Senior Steward

Mar 2011 - Mar 2012

ROYAL ORCHID CENTRAL

- Improved customer service feedback scores through outstanding service.

Training Steward

May 2010 - Nov 2010

AALANKRITA RESORTS

- Effectively multitasked within fast-paced environment.

CONTACT



Phone

8658660475

EDUCATION

B.Com

Haladia College

Jan 2017 - Jan 2020

C.H.S.E

Banki College

Jan 2013 - Jan 2015

High School Diploma

IHM Bhubaneswar

Jan 2010 - Jan 2010

10th

MB Bidyapitha

Jan 2007 - Jan 2007

EXPERTIES

Supervision & Leadership

Problem Resolution

Planning & Organizing

Microsoft Office

Active Listening

Team Management

Good Work Ethic

Training & Development

Job Trainee

Jan 2010 - May 2010

HOTEL SURYAANSH

- Attended training sessions and meetings to learn new information and develop personal skills. Developed essential skills and techniques through diligent practice.